



TeleVantage Conference Manager

Eliminate dependency on expensive conference bridge services

Easily extend the capabilities of your phone system with TeleVantage Conference Manager. This turnkey, cost-effective application seamlessly integrates with TeleVantage to eliminate the need for third-party conference services.

TeleVantage® Conference Manager is a powerful tool for creating automated, professional conference calls. With TeleVantage Conference Manager, your TeleVantage system can host large conferences without expensive third-party services. Utilize your existing infrastructure to host impeccable, always-ready conferences. Never worry about sending out complicated access numbers and codes to participants – they can easily join conferences by either dialing an extension and selecting the conference of their choice or by having an automated invitation connect them at the meeting start time. Conduct multiple conference calls simultaneously via virtual conference rooms.

Teleconferences have never been easier to arrange. The graphical TeleVantage Conference Room Administrator lets you schedule conference calls in advance, creating rooms that become available at a certain date for a specified duration. You can also create conference rooms that are available all the time for on-the-fly conferences. An unlimited number of conference rooms can be created, and the number of simultaneous conference calls is only limited by your hardware configuration. Optionally configure password entry on a room-by-room basis, and even create moderated conferences with many options to mute all non-moderator callers. You can install the TeleVantage Conference Room Administrator on any PC that has TeleVantage ViewPoint, so you can manage conference rooms from anywhere on the network.

TeleVantage Conference Manager works seamlessly with other TeleVantage features. You can view and manage conference calls in the TeleVantage Call Monitor, and use the TeleVantage Call Log to keep track of who was in a conference and for how long. Optionally play attendees' names or a sound whenever an attendee joins or leaves a conference. TeleVantage Conference Manager provides sophisticated, high-quality conference calls that increase communication and enhance your business' image.

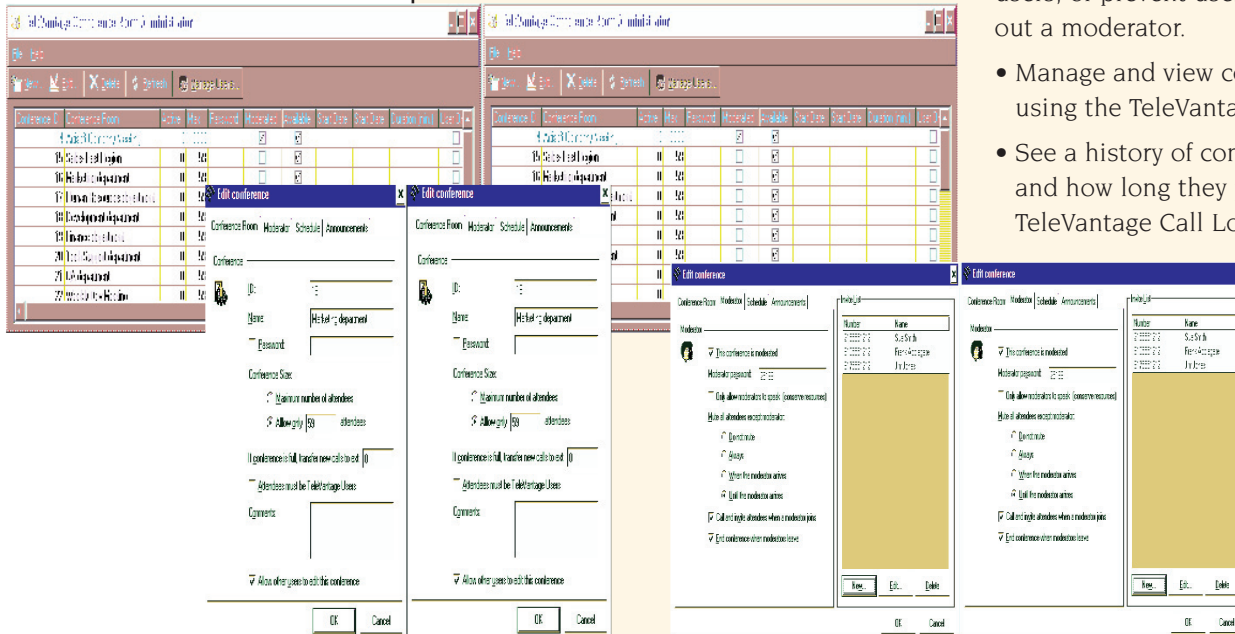
Requirements

- TeleVantage 6.1 or higher.
- 1 TeleVantage ViewPoint license, which can be shared by the Conference Utility user and the Conference administrator.
- 1 TeleVantage Station license for each simultaneous caller to the TeleVantage Conference Manager IVR Plug-in (only used while placing calls or welcoming attendees).
- Sufficient hardware conference resources to support desired number of speaking parties.

Specifications

- Conference up to 60 speaking parties as well as unlimited number of listen-only parties (limited only by your TeleVantage ports and conference resources).
- Conduct multiple conference calls simultaneously in an unlimited number of different conference rooms.
- Play attendee names or a customizable sound whenever an attendee joins or leaves the conference. Optionally announce the number of active participants to new attendees.
- Choose from several options to mute non-moderators in a conference: always mute, mute only when a moderator joins, or mute until a moderator joins.
- Multiple conference administrators can set up conferences, but be prevented from editing each other's conferences.
- Automatically route callers to a particular conference room, or verbally prompt them to enter a conference room ID. Optionally require password entry to a conference.
- Automatically place outbound invitation calls to a list of invitees and add them to a conference.
- Schedule conference rooms to be available all the time or only on a certain date for a limited amount of time.
- Optionally play warning messages when a conference is about to end. Optionally extend conference durations if the moderator continues to participate.
- Create conferences that limit the number of attendees, restrict attendees to TeleVantage users, or prevent users from talking without a moderator.

- Manage and view conference participants using the TeleVantage Call Monitor.
- See a history of conference attendees and how long they participated using the TeleVantage Call Log.



About Vertical

Vertical Communications, Inc. is a leading provider of next-generation IP-based voice and data communications systems for business. Vertical combines voice and data technologies with business process understanding to deliver integrated IP-PBX and application solutions that enhance customer service and business productivity. Vertical's customers are leading companies of all sizes -- from small to large and distributed -- and include CVS/pharmacy, Household International, and Apria Healthcare. Vertical is headquartered in Cambridge, Massachusetts and delivers its solutions through a worldwide network of systems integrators, resellers and distributors. Visit <http://www.vertical.com> for more information.

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About TeleVantage

Vertical's TeleVantage is feature-rich, software-based phone system that combines the power of desktop computing with the most advanced communications technology available. TeleVantage delivers greater functionality, flexibility, and value than proprietary PBXs to a variety of customers, from small offices to large enterprise organizations with sophisticated call centers. Built on open-systems architecture and supported by world-class Intel hardware, TeleVantage provides more value today while safeguarding investments for the future.



Vertical, Inc.
5 Cambridge Center
Cambridge, MA 02142
800-914-9985
www.vertical.com